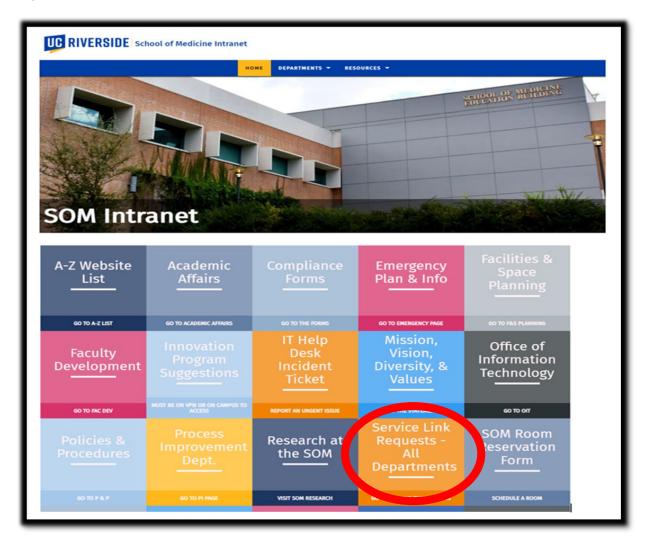


SOM Business Operations Entertainment Pre-Approval Request Process

Purpose: The purpose of this document is to outline the process for entering an Entertainment Pre-Approval form using the ServiceLink form. This process applies to but is not limited to any entertainment or event.

Entering a request

1. On the SOM Intranet Homepage https://medschoolintranet.ucr.edu/ select "ServiceLink Requests- All Departments"





2. In the Categories list, select "Business Operations." In the Service Catalog section select "Procurement Service Request."

Categories	Service Catalo	g	
	7) Business Operations		
aculty Development	2 Entertainment Preapproval Form 3	Fund Transfer Requests / Fund Swap Requests	Generic Request for SOM Business Operations Please use this form for general UCR SOM Business Operations request.
ponsored Research and Prog	View Details	View Details	View Details
	Procurement Commodity Request	Procurement Service Request	Reimbursement Request Reimbursement Request
	View Details	View Details	View Details
	Travel Request Form This form is used for both pre-travel arrangements and post-travel reimbursements.		
	View Details		

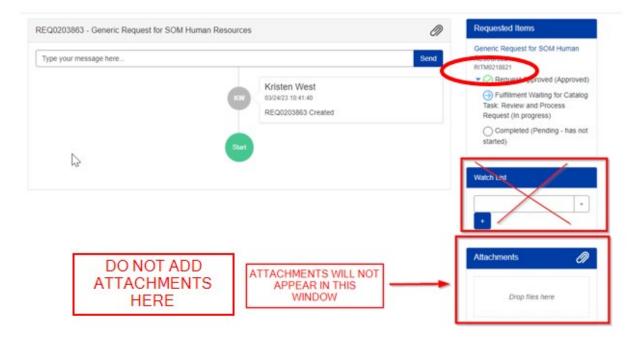


- 3. Complete the form.
 - a. The requestor details will auto populate.
 - b. Complete the Entertainment Pre-Approval form <u>https://medschoolintranet.ucr.edu/sites/default/files/2020-</u> <u>02/entertainment_preapproval_exemption.pdf</u>
 - c. Upload the completed form to the "Add Attachments" section.
 - d. If any request requires someone to be notified, instructions for adding names to the watchlist is detailed in the next section of this user guide.
 - e. Once complete, select submit.

Entertainment Preapproval Forr	n		
User Information Requestor O Deanna Youmans Phone (951) 827-7905 Role	X Y	Email deanna.youmans@ucr.edu Department O SOM Finance & Administration	γ.
Process Improvement Advisor			
Today's Date 03/10/23 Additional Comments			
Please attach approved Entertainment Preapproval Form at bot The Entertainment Preapproval Form can be found on the UCR		rations Intranet.	
			Submit
			Add attachments



4. After submission the following screen will provide you with the RITM number that was created for the Business Operations Team to review. Note: Do not add someone to the watchlist from this screen. Also, your attachments may not appear from this screen. Click on the RITM number (circled in red below) and this will take you to a new screen.



5. After clicking on the RITM number, the screen pictured below will appear. In this screen the attachments should appear, and additional staff may be added to the watchlist by scrolling down.

me > Generic Request for SOM Human R	tesources	Search	٥
eneric Request for SOM Human Resourc	es	Your request	t has been submitted
ype your message here		Send Number RITM021882	21
ATTACHMENTS WILL APPEAR HERE	KW Kristen West 03/24/23 10.41:34 Epic Access Request Form.pdf 292 KB	Short descrij Generic Reg Resources State Open	ption juest for SOM Human
\$	KW Kristen West 03/24/23 10:41:40 RITM0218821 Created	Priority 4 - Low Created 3m ago	
	Start	Updated 3m ago	



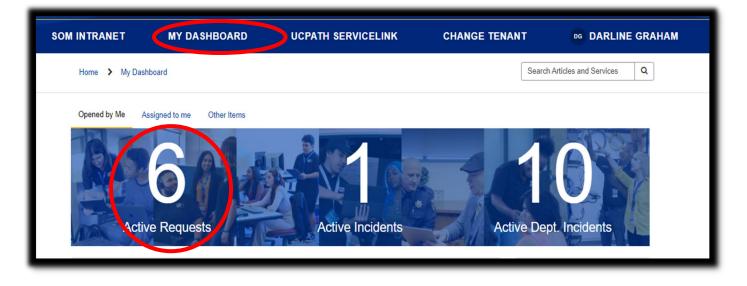
6. Add to the watchlist by typing first name, last name, and plus sign. Any attachments that were previously added will appear in this window. New attachments can be added by clicking on the paper clip on this page.

Role Business Operations and HR Project/Polic Description TEST WATCHLIST
Tickets are picked up within 4 hours (M-F 9-5)
Watch List
Attachments
Epic Access Request Form.pdf (291.7 KB)



Viewing a Request

1. In the main ServiceLink portal go to "My Dashboard," select "Active Requests."



2. All active requests will be displayed. Click on the request.

SOM INTRANET	MY DASHBOARD	CHANGE TE	NANT	AN ADRIAN	A NAVARRE	TE
Home > My Dashboard > My A	ctive Requests			Sea	arch	C
My Active Requests						
		View Open requests	~	Search open request	is	Q
Request		State	Assignment	t Group	Updated	
Procurement Service Request RTM02 No.11 Adriana Navarrete		Open		(ව 6m ago	



3. After clicking on the request, the status updates and comments will be displayed.

SOM INTRANET	MY DASHBOARD	CHANGE TENANT	AN ADRIANA NAVARRETE	
Home > My Request - RITM0214044				
Number RITM0214044			Created Updated State 9m ago just now Open	
Procurement Service	e Request			
	ested for ina Navarrete			
Stage ▶ Fulfillment				
Activity Attachments Ad	ditional Details			
Type your message here			Post 🕅	
AN Status updates from BO Team	m		☺ just now ● Additional comments	
AN RITM0214044 Created			🕲 9m ago	
Start				