



Continuous Quality Improvement (CQI) of MS3 Internal Medicine Clerkship AY 2021-2022 (12/8/2021)



The following CQI and site comparability report contains detailed information for the Internal Medicine Clerkship. Descriptions of quality and comparability benchmarks are located at the beginning of each part of this report.

Part 1: Student Evaluation of MS3 Clerkships / Quality & Site Comparability

Quality Benchmark for Clerkship & Site: Highlighted (green) cells indicate the mean is \geq 3.0; highlighted (red) cells indicate the mean is < 3.0.

Comparability Benchmark: A mean score for a clinical site that is ≥ 0.5 points **below** the entire clerkship mean score is flagged for concern by a (red) highlight.

Internal Medicine Overall:

Item	Number of Students	Average Rating
Provided clear learning objectives, expectations and grading criteria at the start of the		
rotation.	28	2.97
Oriented me to how the clinical site(s) worked during this clerkship and clarified to me		
my role as a student at the site(s).	28	3.03
Provided a site faculty leader who was committed to student learning and responded to		
student concerns.	27	3.21
Provided a clerkship director who was committed to student learning and responded to		
student concerns.	25	3.15
Ensured that I was treated like a valuable member of the team.	28	3.59
Assigned me work tasks relevant to patient care and clerkship learning objectives.	28	3.55
Made sure that I had clinical supervision whenever I needed it.	28	3.62
Integrated relevant basic science content (i.e., pharmacology, biochemistry, anatomy,		2.52
physiology, pathology, etc.) into the clerkship.	28	3.52
Graded me fairly, based on accurate assessment of my performance, free of bias.	25	3.54
Ensured that my assigned clinical site(s) provided a positive learning experience.	28	3.41
Fostered my growth and development as a physician-in-training.	28	3.55
Improve my clinical skills (e.g., history, physical, procedures) and care for my patients	20	2.50
independently. (Patient Care)	28	3.69
Expand my knowledge of core topics in this field. (Knowledge for Practice)	28	3.66
Improve my clinical reasoning (e.g., differential diagnosis, diagnostic/ management		2.52
plans). (Practice-based Learning & Improvement)	28	3.62
Improve how I exchange information to effectively collaborate with patients, their	20	0.70
families, and health professionals. (Interpersonal & Communication Skills)	28	3.72
Carry out professional responsibilities and adhere to ethical principles.		
(Professionalism)	28	3.66
Learn about the larger context and system of health care. (Systems-based Practice)	28	3.72
Engage in an interprofessional team that optimized safe, effective patient- and		
population-centered care. (Interpersonal & Communication Skills)	28	3.69
Develop the qualities required to sustain lifelong personal and professional growth.		
(Personal & Professional Development)	28	3.66
Provided a clerkship coordinator who was committed to student learning and responde	d	
to student concerns.	28	2.72
Grand Total	28	3.47

Highlighted (red) cells indicate the item has been "flagged." Items 1, 3, & 4 in the table below are flagged if the values are <100%, item 2 is flagged if the value is <95%, and item 5 is flagged if the value is > 0%.

Question Items	Number of Students	Number of "Yes"	Percent "Yes"
A faculty member provided me with mid-clerkship feedback during this clerkship.	27	24	89%
If I did receive mid-clerkship feedback, the faculty member who conducted the feedback session had direct knowledge of my performance.	24	24	100%
I was observed performing the relevant portions of a patient history and physical examination during the required observed clinical encounter (OCE) during this clerkship.	27	27	100%
All faculty, staff, students, trainees and patients were treated equitably and respectfully during this rotation no matter their race, ethnicity, country of origin, disabilities, gender, age, sexual and gender identification, religion or economic backgro	27	26	96%
At any time during this clerkship, did you experience mistreatment by a faculty member, by another institution employee or staff member, or by a fellow student? (Please do not include behaviors exhibited by patients.)	27	2	7%

Internal Medicine by Site:

Quality Benchmark for Clerkship & Site: A cumulative rating of <3.0 on any item is flagged for concern by a (red) dot.

Comparability Benchmark: A mean score for a clinical site that is ≥ 0.5 points below the entire clerkship mean score is flagged for concern by a (red) dot.

***The question marked by a gold star indicates a global rating question.

	Provided clear	learning objectives, e at the start of t		nd grading criteria	Oriented me to how the clinical site(s) worked during this clerks and clarified to me my role as a student at the site(s).				
Clerkship/ Site	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability	
nternal Medicine	27	2.96		0	27	3.04	0	0	
Eisenhower Medical Center	6	2.17	۲		6	2.17	۲		
Kaiser Riverside	2	4.00	0	0	2	3.67	0	0	
Riverside Community Hospital	6	3.17	0	۲	6	3.17	0	۲	
Riverside University Health System	10	2.90	۲	•	10	3.30	0	0	
St. Bernadine Medical Center	3	3.33	0	0	3	3.00	0	•	

	Provided a site faculty leader who was committed to student learning Provided a clerkship director who was com and responded to student concerns. and responded to student to							
Clerkship/ Site	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability
Internal Medicine	26	3.22	0	0	24	3.16	0	0
Eisenhower Medical Center	6	2.33	۲	۲	5	2.40	•	•
Kaiser Riverside	2	4.00	۲		2	4.00	•	•
Riverside Community Hospital	6	3.83	۲		6	3.67	•	•
Riverside University Health System	9	3.00	•	•	8	3.00	•	•
St. Bernadine Medical Center	3	3.67	•	•	3	3.00	•	•

		erkship coordinator rning and responded		a bijak bijak na stan kan dan ti	Ensured that I was treated like a valuable member of the team.				
Clerkship/Site -	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability	
nternal Medicine	27	2.71	0	0	27	3.61	0	0	
Eisenhower Medical Center	6	2.17	۲		6	3.33	•	•	
Kaiser Riverside	2	4.00	0	•	2	4.00	۲	0	
Riverside Community Hospital	6	3.00	0	0	6	3.83	0	0	
Riverside University Health System	10	2.40	۲	•	10	3.40	0	0	
St. Bernadine Medical Center	3	3.00	•	•	3	4.00	•	•	

	Assigned me	e work tasks relevan learning o		and clerkship	Made sure that I had clinical supervision whenever I nee				
Clerkship/ Site	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability	
ternal Medicine	27	3.57	0	0	27	3.64	0	0	
Eisenhower Medical Center	6	3.33		•	6	3.17		۲	
Kaiser Riverside	2	4.00		۲	2	4.00		•	
Riverside Community Hospital	6	3.67	•	•	6	3.83	•	•	
Riverside University Health System	10	3.40	•	•	10	3.60	•	•	
St. Bernadine Medical Center	3	4.00	0	0	3	4.00			

		elevant basic scienc natomy, physiology,		and the second	Graded me fairly, based on accurate assessment of my performance, free of bias.					
Clerkship/ Site	Number of T Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability		
ternal Medicine	27	3.54	0	0	24	3.56	0	0		
Eisenhower Medical Center	6	3.17	۲	•	5	3.40		•		
Kaiser Riverside	2	4.00		•	2	3.67	•	•		
Riverside Community Hospital	6	3.67	•	•	6	3.67	•	•		
Riverside University Health System	10	3.40	•	•	9	3.44	•	•		
St. Bernadine Medical Center	3	4.00	0		2	4.00				

	Ensured that my	rassigned clinical s experi		positive learning	Fostered my g	rowth and developn	nent as a physi	cian-in-training.
Clerkship/ Site	Number of T Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability
ternal Medicine	27	3.43	0	0	27	3.61	0	0
Eisenhower Medical Center	6	3.00	•	•	6	3.17	۲	•
Kaiser Riverside	2	4.00	•	•	2	4.00	•	•
Riverside Community Hospital	6	3.67	•		6	3.83	۲	
Riverside University Health System	10	3.20	•	•	10	3.50	•	•
St. Bernadine Medical Center	3	4.00	0		3	4.00		

		linical skills (e.g., his or my patients indep	A CARDINAL STREET, SALES AND A CARDINAL STREET, SALES AND A CARDINAL STREET, SALES AND A CARDINAL STREET, SALES	Expand my kr	nowledge of core topi Practi		. (Knowledge for	
Clerkship/ Site	Number of T Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability
nternal Medicine	27	3.71	0	0	27	3.71	0	0
Eisenhower Medical Center	6	3.67	•		6	3.67	•	•
Kaiser Riverside	2	4.00	۲		2	4.00	۲	
Riverside Community Hospital	6	3.83	•	•	6	3.83	•	•
Riverside University Health System	10	3.50	•		10	3.50	•	•
St. Bernadine Medical Center	3	4.00	•		3	4.00	•	•

	Improve my clinical reasoning (e.g., differential diagnosis, diagr management plans). (Practice-based Learning & Improveme						natients their tamilies and health protessionals (Int					
Clerkship/ Site	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability				
nternal Medicine	27	3.68	0	0	27	3.75		0				
Eisenhower Medical Center	6	3.67		•	6	3.67	۲					
Kaiser Riverside	2	4.00	•	•	2	4.00	•	•				
Riverside Community Hospital	6	3.83	•		6	3.83	۲					
Riverside University Health System	10	3.40	•	•	10	3.60	•	•				
St. Bernadine Medical Center	3	4.00	•	•	3	4.00						

	Carry out pr	ofessional respons principles. (Pro		here to ethical	Learn about the larger context and system of health care. (Systems based Practice)				
Clerkship/Site 🚽	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability	
Internal Medicine	27	3.71	0	0	27	3.75	0	0	
Eisenhower Medical Center	6	3.67		•	6	3.67		۲	
Kaiser Riverside	2	4.00	•	•	2	4.00		۲	
Riverside Community Hospital	6	3.67		•	6	3.83		۲	
Riverside University Health System	10	3.60	•	•	10	3.60	•	•	
St. Bernadine Medical Center	3	4.00	•		3	4.00		•	

	Engage in an interprofessional team that optimized safe, effective patient- and population-centered care. (Interpersonal & Communication Skills)					qualities required to al growth. (Personal a		
Clerkship/ Site	Number of Students	Average Rating	Quality	Comparability	Number of Students	Average Rating	Quality	Comparability
Internal Medicine	27	3.71	0	0	27	3.68	0	0
Eisenhower Medical Center	6	3.33		•	6	3.33	•	۲
Kaiser Riverside	2	4.00	•	•	2	4.00		•
Riverside Community Hospital	6	3.83	•	•	6	3.67	•	•
Riverside University Health System	10	3.70	•	•	10	3.70	•	•
St. Bernadine Medical Center	3	4.00	•	•	3	4.00	•	•

Mid-Clerkship Feedback by Site

Quality Benchmark for Clerkship & Site: <100% stating yes is flagged for concern by a (red) dot.

Comparability Benchmark: Same as quality benchmark

	N	Percent "Yes"	Number "No"	Quality/ Comparability
A faculty member provided me with mid-clerkship feedback during this clerkship.	27	89%	3	•
Internal Medicine	27	89%	3	
Eisenhower Medical Center	6	83%	1	
Kaiser Riverside	2	100%	0	
Riverside Community Hospital	6	83%	1	•
Riverside University Health System	10	90%	1	
St. Bernadine Medical Center	3	100%	0	

Quality Benchmark for Clerkship & Site: For the item below <95% stating yes is flagged for concern by a (red) dot.

Comparability Benchmark: Same as quality benchmark

	N	Percent "Yes"	Number "No"	Quality/ Comparability
f I did receive mid-clerkship feedback, the faculty member who conducted the feedback session had direct knowledge of my performance.		100%		0
Internal Medicine	24	100%	0	
Eisenhower Medical Center	5	100%	0	
Kaiser Riverside	2	100%	0	
Riverside Community Hospital	5	100%	0	
Riverside University Health System	9	100%	0	•
St. Bernadine Medical Center	3	100%	0	

Observed Clinical Encounter by Site

Quality Benchmark for Clerkship & Site: <100% stating yes is flagged for concern by a (red) dot.

Comparability Benchmark: Same as quality benchmark

	N	Percent "Yes"	Number "No"	Quality/ Comparability
I was observed performing the relevant portions of a patient history and				
physical examination during the required observed clinical encounter (OCE)	27	100%		0
during this clerkship.				
Internal Medicine	27	100%	0	
Eisenhower Medical Center	6	100%	0	0
Kaiser Riverside	2	100%	0	•
Riverside Community Hospital	6	100%	0	
Riverside University Health System	10	100%	0	
St. Bernadine Medical Center	3	100%	0	

Learning Environment by Site

Quality Benchmark for Clerkship & Site: <100% stating yes is flagged for concern by a (red) dot.

Comparability Benchmark: Same as quality benchmark

	N	Percent "Yes"	Number "No"	Quality/ Comparability
All faculty, staff, students, trainees and patients were treated equitably and respectfully during this rotation no matter their race, ethnicity, country of origin, disabilities, gender, age, sexual and gender identification, religion or economic backgro	27	96%	1	۲
Internal Medicine	27	96%	1	
Eisenhower Medical Center	6	100%	0	0
Kaiser Riverside	2	100%	0	•
Riverside Community Hospital	6	83%	1	•
Riverside University Health System	10	100%	0	
St. Bernadine Medical Center	3	100%	0	

Mistreatment by Site

Quality Benchmark for Clerkship & Site: >0% stating yes is flagged for concern by a (red) dot.

Comparability Benchmark: Same as quality benchmark

	N	Percent "Yes"	Number "No"	Quality/ Comparability
At any time during this clerkship, did you experience mistreatment by a				
faculty member, by another institution employee or staff member, or by a fellow student? (Please do not include behaviors exhibited by patients.)	27	7%	25	•
Internal Medicine	27	7%	25	
Eisenhower Medical Center	6	17%	5	•
Kaiser Riverside	2	0%	2	0
Riverside Community Hospital	6	0%	6	
Riverside University Health System	10	10%	9	•
St. Bernadine Medical Center	3	0%	3	

Part 2: Aggregated MS3 Student Evaluation of Clinical Teaching – Inpatient and/or Outpatient Teaching / Quality & Site Comparability

Quality Benchmark for Clerkship & Site: A cumulative rating of <3.0 (bottom two quintiles – Bottom 40% of teachers) on the **global rating item** is flagged for concern by a (red) dot. The **global rating item** contains a 1-5 scale from poor (1) to excellent (5). A cumulative rating of <3.0 on all other items are flagged for concern by a (red) dot. All other items contain a 1-4 scale from unsatisfactory (1) to excellent (4).

Comparability Benchmark: A mean score for a clinical site that is ≥ 0.5 below the overall clerkship mean score is flagged for concern by a (red) dot.

***The question marked by a gold star indicates a global rating question.

				ld rate my acher as	convey	yed the	ir expec	tations.	demonstrate al		rest in te time for i	
×	Average			Comarability	Average	n=	Quality	Comarability	Average			Comarability
Kaiser – Riverside												
Resident	5.00	1	0		4.00	1	0		4.00	1		
Kaiser – Riverside Total	5.00	1	•		4.00	1	0	•	4.00	1	0	0
Riverside University Health System												
Faculty	5.00	2			4.00	2	•		4.00	2		•
Riverside University Health System Total	5.00	2	0	•	4.00	2	0	•	4.00	2	0	0
All Sites	5.00	3	•	•	4.00	3	0	•	4.00	3	•	•

			dents to earning g	formulate and goals.	consistently d clinical skills a	and gav			active	· · · · · · · · · · · · · · · · · · ·	gaged si scussion	udents in
T	Average	n=	Quality	Comarability	Average	n=	Quality	Comarability	Average	n=	Quality	Comarability
Kaiser – Riverside												
Resident	4.00	1			4.00	1	•		4.00	1	•	
Kaiser – Riverside Total	4.00	1	0	0	4.00	1	0	•	4.00	1	0	•
Riverside University Health System								1.000				
Faculty	4.00	2	•		4.00	2	•		4.00	2	•	
Riverside University Health System Total	4.00	2	•	•	4.00	2	0	•	4.00	2	•	•
All Sites	4.00	3	0	•	4.00	3	0	•	4.00	3	0	•

	asked stu increasi	ng thei	r underst	anding.				ive feedback.	showed support and respect for students and all others.			
*	Average	n=	Quality	Comarability	Average	n =	Quality	Comarability	Average	n=	Quality	Comarability
Kaiser – Riverside												
Resident	4.00	1			4.00	1			4.00	1		
Kaiser – Riverside Total	4.00	1	0	•	4.00	1	•	0	4.00	1	0	•
Riverside University Health System												
Faculty	4.00	2	•		4.00	2	•	•	4.00	2	•	•
Riverside University Health System Total	4.00	2	0	Ó	4.00	2	0	0	4.00	2	0	0
All Sites	4.00	3	0	•	4.00	3	0	•	4.00	3	0	•

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	created a:	safe l	earning e	environment.	This teacher health profes	sional		
×	Average	n=	Quality	Comarability	Average	n =	Quality	Comarability
Kaiser – Riverside								
Resident	4.00	1		•	4.00	1		•
Kaiser – Riverside Total	4.00	1	0	0	4.00	1	0	•
Riverside University Health System								
Faculty	4.00	2		•	4.00	2	•	•
Riverside University Health System Total	4.00	2	0	0	4.00	2	0	0
All Sites	4.00	3	0	•	4.00	3	0	•

Part 3: MS3 Required Clinical Encounter Logs / Quality & Site Comparability

Internal Medicine: Monitoring Required Clinical Experiences for the Clerkship and Each Site

Quality Benchmark for Clerkship and Site: A cell with \leq 75% of all students reported encountering a live patient with this condition/procedure is highlighted (red) for concern.

Comparability Benchmark: Same as quality benchmark

	Eisenhower Medical Cer	iter	Kaiser Riverside		Riverside Community Hospital	
Live Encounters	Number of Students	% Complete	Number of Students	% Complete	Number of Students	% Complete
Diagnosis						
Abdominal pain, IM rotation	6	100%	2	100%	6	100%
Anemia	6	100%	2	100%	6	100%
CAD	6	100%	2	100%	6	100%
Congestive heart failure	6	100%	2	100%	6	100%
COPD	6	100%	2	100%	6	100%
Dysrhythmias	6	100%	2	100%	6	100%
Fever	6	100%	2	100%	6	100%
Fluid, electrolyte, acid-base disorder	6	100%	2	100%	6	100%
GI Bleed	6	100%	2	100%	6	100%
HIV	6	100%	2	100%	6	83%
Liver Disease	6	100%	2	100%	6	100%
Nosocomial Infection	6	100%	2	100%	6	100%
Pneumonia	6	100%	2	100%	6	100%
Renal disease Acute/Chronic	6	100%	2	100%	6	100%
Rheumatologic Disorders	6	100%	2	100%	6	100%
TB or +PPD	6	100%	2	100%	6	100%
Venous thromboembolism	6	100%	2	100%	6	100%

Live Encounters	Riverside University Health System	1	St. Bernadine Medical Center		Total Number of Students	Total % Complete
	Number of Students	% Complete	Number of Students %	6 Complete		
Diagnosis						
Abdominal pain, IM rotation	12	92%	3	100%	29	97%
Anemia	12	92%	3	100%	29	97%
CAD	12	92%	3	100%	29	97%
Congestive heart failure	12	92%	3	100%	29	97%
COPD	12	92%	3	100%	29	97%
Dysrhythmias	12	92%	3	100%	29	97%
Fever	12	92%	3	100%	29	97%
Fluid, electrolyte, acid-base disorder	12	92%	3	100%	29	97%
GI Bleed	12	92%	3	100%	29	97%
HIV	12	92%	3	100%	29	93%
Liver Disease	12	92%	3	100%	29	97%
Nosocomial Infection	12	92%	3	100%	29	97%
Pneumonia	12	92%	3	100%	29	97%
Renal disease Acute/Chronic	12	92%	3	100%	29	97%
Rheumatologic Disorders	12	92%	3	100%	29	97%
TB or +PPD	12	83%	3	100%	29	93%
Venous thromboembolism	12	92%	3	100%	29	97%

Internal Medicine: Monitoring Student Completion of Logging By End of Clerkship

Quality Benchmark for Clerkship & Site: If 1 or more students did not log either a live patient or alternate experience for a specific requisite it is flagged for concern by a (red) "x".

Alternate Experiences													
		Eisenhower Medical Center				Eisenhower Kaiser edical Center Riverside		Riverside Community Hospital		U	Riverside niversity Ith System	1	Bernadine Medical Center
		6		2		6	-	12	-	3			
Diagnosis													
Abdominal pain, IM rotation	1	0	\checkmark	0	\checkmark	0	×	1	1	0			
Anemia	1	0	1	0	1	0	*	1	1	0			
CAD	1	0	V	0	1	0	*	1	1	0			
Congestive heart failure	1	0	1	0	1	0	*	1	1	0			
COPD	1	0	1	0	1	0	×	1	1	0			
Dysrhythmias	1	0	1	0	1	0	×	1	1	0			
Fever	1	0	1	0	1	0	×	1	1	0			
Fluid, electrolyte, acid-base disorder	1	0	1	0	1	0	×	1	1	0			
GI Bleed	1	0	1	0	1	0	×	1	1	0			
HIV	1	0	1	0	22	1	×	1	1	0			
Liver Disease	1	0	1	0	1	0	×	1	1	0			
Nosocomial Infection	1	0	1	0	1	0	×	1	1	0			
Pneumonia	1	0	1	0	1	0	×	1	1	0			
Renal disease Acute/Chronic	1	0	1	0	1	0	×	1	1	0			
Rheumatologic Disorders	1	0	1	0	1	0	×	1	1	0			
TB or +PPD	1	0	1	0	1	0	×	2	1	0			
Venous thromboembolism	1	0	1	0	1	0	×	1	1	0			

Comparability Benchmark: N/A (See quality benchmark)

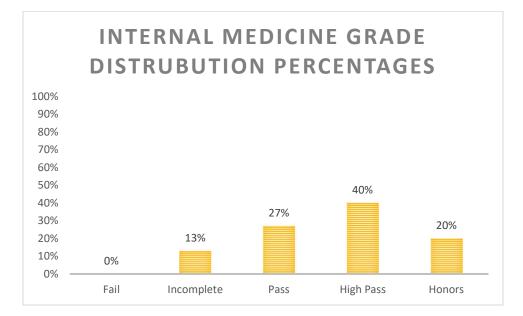
Part 4: MS3 Student Work Hour Logs / Quality & Site Comparability

Quality benchmark for Clerkship & Site: A clerkship site or clerkship reporting more than 80 hours per week by one or more students is flagged for concern by a (red) dot.

Comparability Benchmark: $A \ge \pm 15\%$ variation in the reported mean hours per week at a clinical site from the overall clerkship mean is flagged for concern by a (red) dot.

		Max of Total Hours/ Week	Number of Students >80 Hours	Quality	Average of Total Hours	Site Mean [+/-15%] of Clerkship Mean
Internal Medicine	28	74	0		45.3	
Eisenhower Medical Center	6	58	0		46.9	
Kaiser Riverside	2	59	0		32.5	
Riverside Community Hospital	6	74	0		50.9	
Riverside University Health System	11	71.5	0		43.5	
St. Bernadine Medical Center	3	68.5	0		44.7	
Grand Total	28	74	0		45.3	

Part 5: MS3 Learner Evaluation Summary / Quality & Site Comparability

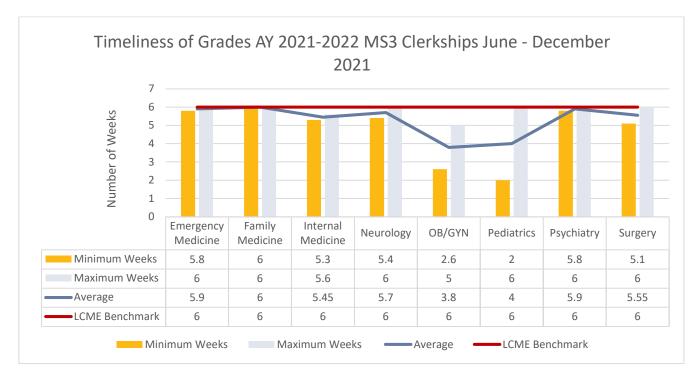


INTERNAL MEDICINE SITE GRADE DISTRIBUTION						
Sites	Incomplete	Pass	High Pass	Honors	N = Total Number of students	
Eisenhower						
Medical Center	0	0	0	1	6	
Kaiser Riverside	2	0	0	0	2	
Riverside Community Hospital	0	0	2	1	6	
Riverside University Health System	1	2	1	0	12	
St. Bernadine Medical Center	0	1	1	1	3	
Note: 15 students' grades are pending, and therefore not included in the analyses.						
Salib Marice was not matched with his site.						
0% OF STUDENTS FAILED THIS CLERKSHIP						

Part 6: Timeliness of Grades

Quality Benchmark: LCME requires that all grades be visible to students prior to 6 weeks from the last day of the clerkship. For the internal medicine clerkship, the average time for students to receive grades is 5 weeks 3 days. Below is a graph that compares internal medicine to other required clerkships. Please note that this only captures grades that were completed prior to this report and it does not include data on those pending a grade as of 12/7/2021.

Academic Year 2021-2022						
	Availability of Final Grades		of weeks in the total of the test of test	t took for e grades	Percentage of students who did not receive grades within 6 weeks.	
Year	Academic Year 2021-2022, May to November 2021	Average	Minimum	Maximum	grades within 6 weeks.	
3	Internal Medicine	5w 3d	5w 2d	5w 4d	0.0%	



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